METHODS, SYSTEMS AND COMPUTER PROGRAM PRODUCTS FOR CORRECTING ERRORS IN SERVICE ORDERS

Abstract of the Disclosure

A service order comprises an electronic document having a plurality of fields, the plurality of fields having data associated therewith. Correcting an error in a service order includes providing a service order control panel. The service order control panel comprises a plurality of function controls. Each function control has an associated predetermined function that manipulates data in at least one of the plurality of fields in the service order. User input from a user is accepted to select a function control. The predetermined function associated with the selected function control is performed to manipulate data to correct the error in at least one of the plurality of fields in the service order.